

Warranty vs. Service Agreement

Warranty (Kohler, Generac, Winco, Briggs & Stratton, Cummins, etc):

This is the same as a car warranty, it doesn't cover your routine tune ups, adjustments, periodic service, batteries, engine fluids such as fuel, oil, coolants, etc. All of which are required to keep your generator operating efficiently. Please see the specific warranty coverage that came with the purchase of your generator or the extended warranty paperwork.

Service Agreement (offered by The Generator Connection):

This is in addition to the manufacturer's warranty OR even if your warranty has expired. The Generator Connection, offers a Service Agreement which locks in your annual preventative maintenance rates for 2 years to service your generator with one of our Certified Service Technicians. A Service Agreement also provides other benefits such as reduced service fees, free 24/7 phone support, reduced trip and labor charges on emergency services and priority proactive scheduling (we will contact you when annual maintenance is due).